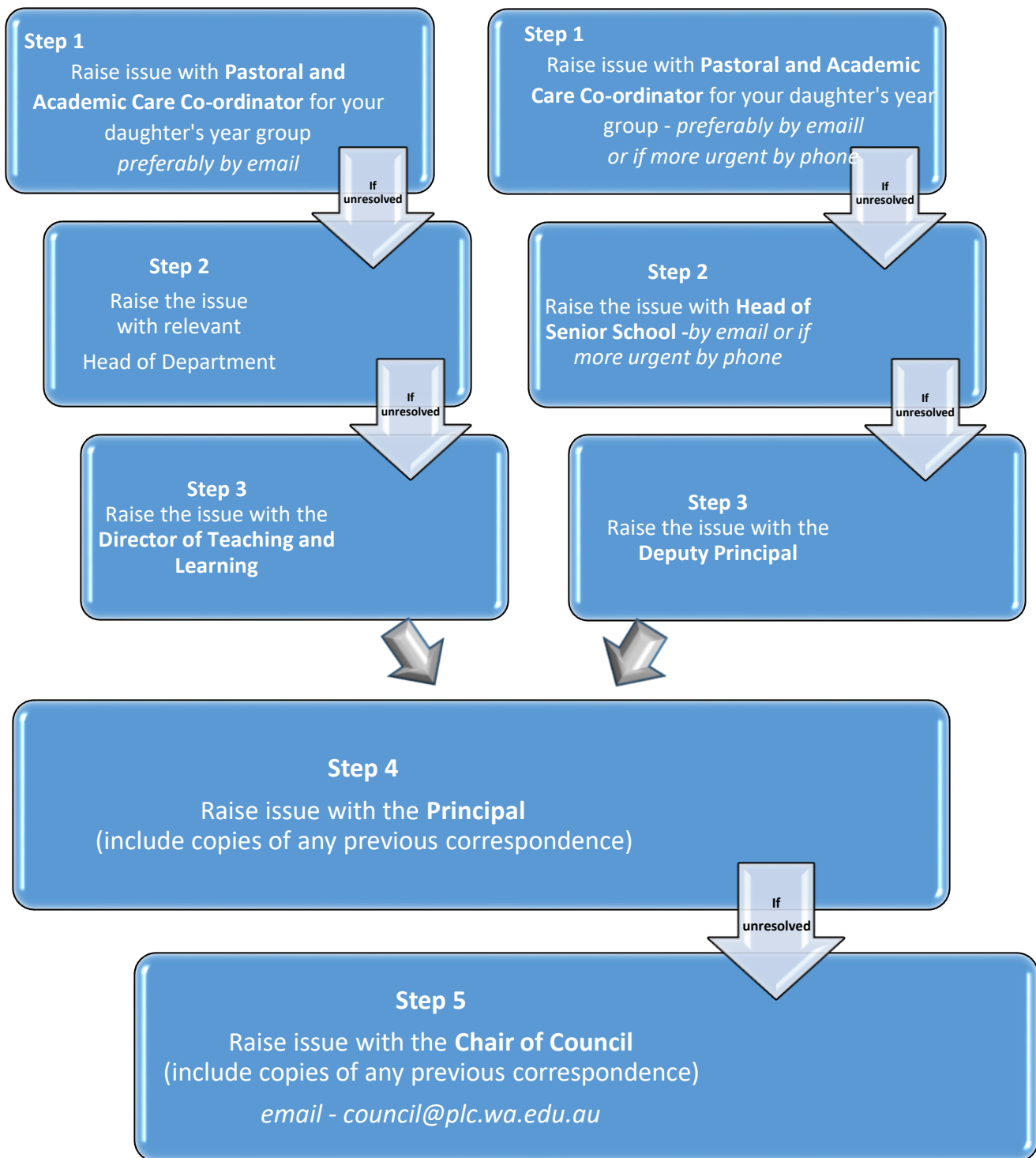


SENIOR SCHOOL

Academic Issue

Pastoral Issue



At any time during this process, complainants can formally register their complaint or seek assistance with the process from the **Complaints Manager** by emailing complaints@plc.wa.edu.au. Complainants will receive email acknowledgment of the complaint lodgement and the Complaints Manager will regularly follow up to ensure every effort is made to resolve the issue within a reasonable period of time.